

18.11.2008

Surveys for the proposed Trial for Wheeled Bins in the New Church Farm Area of Skelmersdale

Introduction:

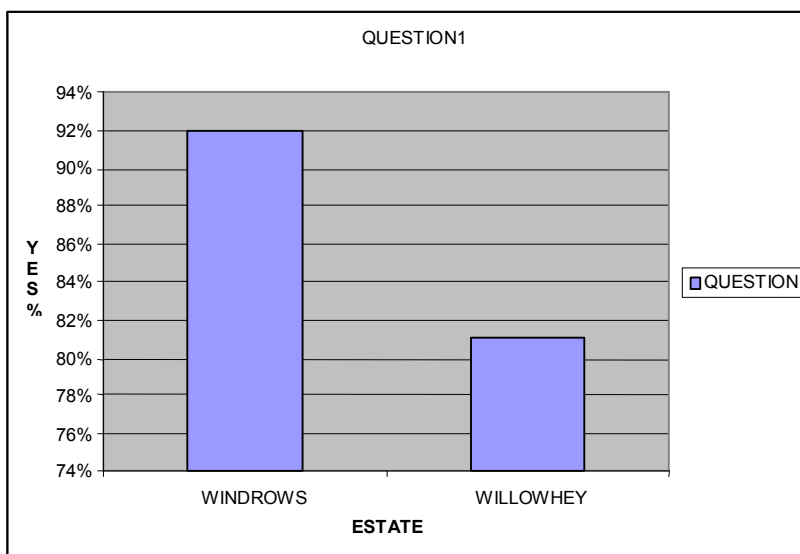
Further to our last meeting the second phase of the door knocking consultation exercise has taken place on 16th October 2008 across Windrow and Willowhey. Again this involved discussing with residents the potential for a move to wheeled bin collections made on an alternate weekly format, as offered across the majority of the district. Surveys were carried out between the hours of 09:00 till 12:30 and 13:30 and 16:00 and 17:30 and 19:30

In total a 234 residents have responded from a possible 353 households.

Findings:

Please find below the results of the survey, noting I have again split both Windrow and Willow Hey as public opinion varied:

Question 1: Are you happy with the current weekly sack collection system?

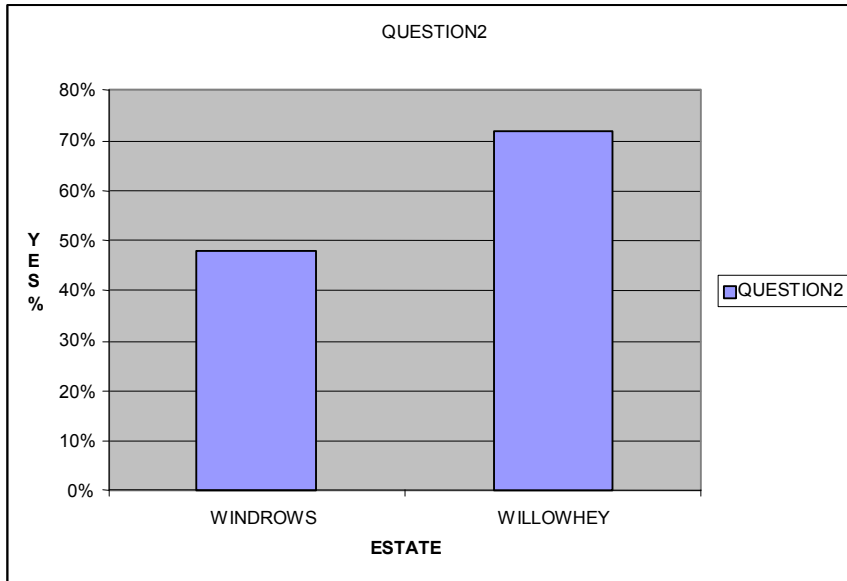


92% on Windrows and 81% on Willowhey were happy with the current system.

Comments to be considered-

- Residents, although satisfied with the system, remarked on the on going problem of split bags attracting cats.
- Complaints that they currently do not receive enough sacks per household.
- Residents like the existing service, as it is weekly and reliable.

Question 2: Would you be prepared to change to an alternate weekly wheeled bin collection service?

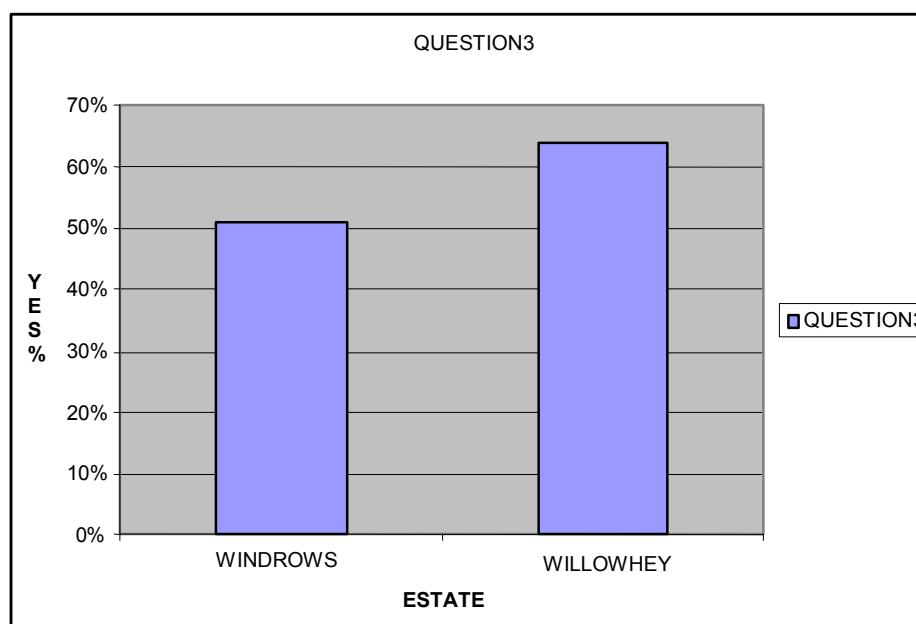


49% on Windrows and 64% on Willowhey said yes, here the estates feedback was contrasting.

Comments to be considered-

- Willow Hey -Some residents expressed concerns over bin capacity, but general opinion was very positive.
- Windrows - Residents expressed concerns over the implementation of the proposed scheme due to an opinion held that the grey sack system was introduced because it was felt that the area was not suitable for a wheeled bin collection.
- Concerns were expressed with regards to storage issues and the distance of the potential designated present and collection points.

Question 3: Are you able to accommodate two wheeled bins, one grey and one green?



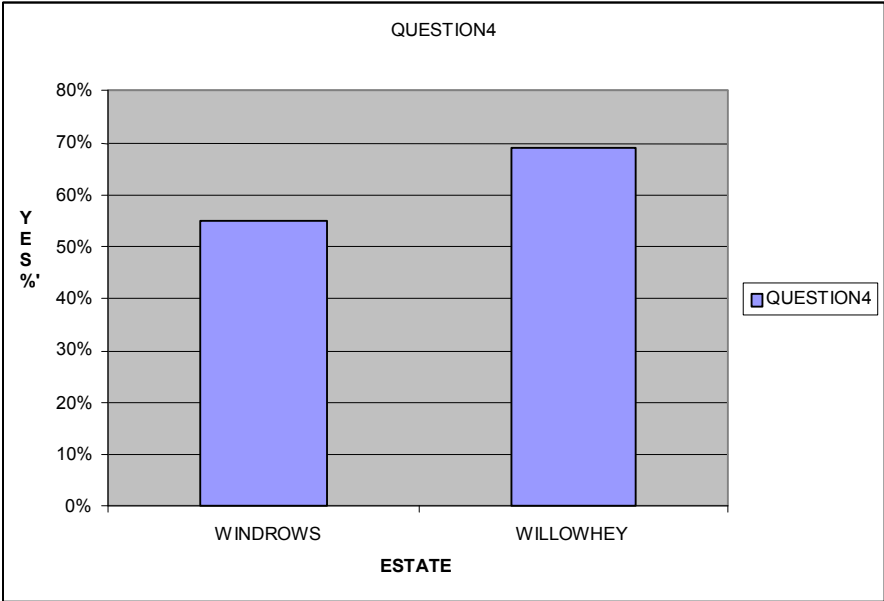
51% on Windrows and 64% on Willowhey said yes, here the difference in opinion closes slightly.

Comments to be considered-

Willow Hey/ Windrows (common theme) –

- Properties not having anywhere to store the bins i.e. the pensioners' bungalows and the likelihood of residents being able to present the bin at their back gate.
- Concerns that bins would be vandalised and burnt.
- That people would not retrieve bins and return them to their property when empty – these bins may attract vandals.

Question 4: Would you be prepared to present and collect your bins to a designated collection point?



55% on Windrows and 69% on Willowhey said yes.

Comments that must be considered –

- The need for elderly and disabled people to be offered some assistance.
- If your bin is stolen who is responsible?

Conclusion:

